

# MEDIA RELEASE



## FOR IMMEDIATE RELEASE

05 March 2025

### **GIPF ENCOURAGES MEMBERS TO GET VERIFIED**

The Government Institutions Pension Fund (GIPF) is reminding all GIPF pensioners, children, and spousal beneficiaries that the Biometric Verification (proof of life) is in progress for the period ending 30 June 2025. As such, pensioners and beneficiaries are encouraged to visit the nearest GIPF office countrywide or make use of the new GIPF mobile verification app without delay.

Verification (proof of life) on the Biometric system is key to ensuring that the Fund pays benefits to the rightful beneficiaries and on time. GIPF will suspend the monthly benefit payments to members who are not verified by 30 June 2025.

Remember to verify at your nearest GIPF office or by using the mobile verification app 3 times a year.

1 March – 30 June

1 July – 31 October

1 November – 28 February

As an alternative to physical biometric verification, the GIPF launched the Biometric Verification Mobile Application and Biometric Verification Handheld Devices in October 2024 with the aim to positively transform its operations and strategic objective of being a member centric pension fund. The digital products and services have significantly improved the Funds business processes to ease the verification process.

This process ensures that, the Fund only pays benefits to eligible members and beneficiaries of the GIPF. While biometric verification may not be convenient for many due to the long travelling distances, money required for transport and the burden of physically visiting the Funds offices, verification is necessary to ensure the long-term sustainability of the Fund as these benefits are payable for life.

The Fund's biometric verification process has successfully integrated digital transformation to streamline our business processes by embracing new and emerging technologies for the benefit of our members and their beneficiaries.

**#END#**

Contact: Edwin Tjiramba  
GM: Marketing and Stakeholders Engagement  
Email: [etjiramba@gipf.com.na](mailto:etjiramba@gipf.com.na)  
Tel: 061 205 1728

