

# MEDIA RELEASE

FOR IMMEDIATE RELEASE

23 July 2025



## **GIPF ROLLS OUT BIOMETRIC VERIFICATION HANDHELD DEVICES TO REGIONAL CONSTITUENCY OFFICES COUNTRYWIDE**

The Government Institutions Pension Fund (GIPF) commenced with the roll out of the Biometric Verification Handheld Devices to various Regional Constituency Offices countrywide. The Fund handed over the devices to the Walvis Bay Rural Constituency Office today Wednesday, 23 July 2025.

The Fund strives to achieve service excellence for an exceptional stakeholder experience and interaction, solidifying the Funds commitment to positively transforming its operations and strategic objective of being a member centric pension fund. The digital products and services will improve the Funds business processes to meet stakeholder expectations.

Speaking at the handover of the handheld device at Walvis Bay Mr. Martin Inkumbi, Chief Executive Officer/Principal Officer of the GIPF stated “the Fund introduced the biometric verification process which requires that all eligible pensioners and other beneficiaries to verify and provide proof of life. This results in pensioners, child and spousal annuitants receiving their monthly pension benefits on time. It is imperative that this group of members verify proof of life three times a year at GIPF Offices across the country”. This process ensures that, the Fund only pays benefits to eligible members and beneficiaries of the GIPF added Inkumbi. Verification is necessary to ensure the long-term sustainability of the Fund as the GIPF benefits are payable for life.

The handover of the devices is significant in that members residing in Walvis Bay are no longer required to travel to the GIPF Swakopmund Office. The Fund has during the past few months, rolled out the devices to Constituency Offices in the Oshikoto, Kavango West, Ohangwena, Hardap and //Kharas Regions. These devices will be handed over to most regional constituency offices, considering the distance and volumes of pensioners in the various parts of the country.

The integration of the GIPF service delivery through digital transformation streamlines the Funds business processes by embracing new and emerging technologies for the benefit of its members and their beneficiaries.

In addition to the Handheld Devices which now require applicable members to visit regional constituency offices, the Fund further offers the Mobile Verification Application which is a self-service tool for members to verify proof of life in the comfort of their homes. This application is available to all GIPF pensioners, child and spousal annuitants who have access to a mobile device and data. The application is available on all android phones and on IOS devices (apple devices). The GIPF has a footprint across the country with fourteen regional offices that will provide support to the various Regional Constituency Office where so necessary, to ensure that its members are verified without any obstacles by way of the mobile application and the Handheld devices.

The Fund urges and implores its pensioners, child and spousal annuitants to embrace these technologies that are secure, safe and accessible, as all necessary steps to ensure that the tools are user friendly and will save time and money to verify proof of life to ensure that members do not forfeit their benefit payments.

**#ENDS#**

Issued by: Edwin Tjiramba  
General Manager Marketing and Stakeholder Engagement  
Contact: 061 205 1728

